



Return/Exchange Form

Please fill out the form below and include it when you mail in your items.

Be sure to get a tracking number when you mail back your items.

First & Last Name: _____

Email: _____

Order #: _____

Included Items: _____

Shipping Address: _____

Exchange:

Return:

If exchanging, what do you want in exchange for your item?

If this was a gift, please include the information from the original purchaser. Also, please be sure to hold on to your tracking number when you send in your package. **Operational Industries LLC is not responsible for items that are lost in transit back to us.**

Please mail items back to:

Operational Industries LLC

Attn: Returns

PO BOX 677

New Plymouth, ID 83655

**Returns on apparel must be sent back within 14 business days of receiving your order – it must be unwashed, and with no signs of wear. If there are any signs of wear or wash (fragrance, hair, deodorant marks, etc), you will be issued a store credit for 50% of your return. We do not issue a refund for shipping costs, as the carrier has already rendered their services.